Gregory Best 425 First St, #4906 San Francisco CA 94105

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

We need competition in the broadband market. There are already too few choices available to most consumers, and most of them are massive companies. When my family moved into our new home in a multi-unit high rise, I insisted that our phone and broadband come from a local competitor (Sonic, in our case). Their pricing and product offerings are well tailored to our needs, but above all their customer service far exceeds what I can get from the major carriers. I've had terrible experiences with AT&T in particular which drove me to seek out an alternative—that's what competition is for, to provide alternatives and room for innovation.

Thank you.

Gregory Best